**What to do when a client discloses domestic abuse**

(Please also refer to your organisation’s safeguarding policy and get advice from your safeguarding lead officer*)*

**You are approached by someone experiencing Domestic Abuse.**

*Domestic abuse is any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to: psychological, physical, sexual, financial and emotional,*

Step 1.

**DISCLOSURE**

**Yes** **High** **Medium/Standard**

**High risk Refer to Solihull MARAC**

Refer to Birmingham & Solihull Women’s Aid 0808 800 0028

Do a DASH Risk Assessment?

**Are you concerned he/she is in immediate danger?**

**Yes**

Contact police immediately on **999**.

**Yes**

## Is the client a vulnerable adult? Refer to Adult Social Care on 0121 704 8007 or out of hours on 0121 605 6060

[Complete Inter agency referral form for Children Social Care or Engage](https://eservices.solihull.gov.uk/ChildrensSocialWorkServiceReferral/)

To discuss concerns

MASH team 0121 788 4333

Emergency Duty Team 0121 605 6060

Engage 0121 709 7103

Do the child/ren have additional unmet needs? Contact Early Help on 0121 709 7103

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Do you have concerns about child protection?

DVRIM and thresholds document

Does your client have children?

**Yes**

Step 4.

**ASSESS**

Step 5.

**SUPPORT**

Step 3.

**CHILDREN/VULNERABLE ADULTS**

Step 2.

**IMMEDIATE ACTION**

**Choosing to leave temporarily or permanently**

[Refuge](http://bswaid.org/how-we-can-help/refuge/)

[Solihull Community Housing Options](https://www.solihullcommunityhousing.org.uk/)

Private rented sector

Specialist domestic abuse information, advice and support

**Choosing to stay in the relationship**

Specialist domestic abuse information, advice and support

Respect – Advice and help for perpetrators

Domestic Violence Disclosure Scheme

**Staying at Home**

Specialist domestic abuse information, advice and support

Non molestation order/injunction/prohibited steps orders

Sanctuary Scheme – Professionally installed security measures

Housing Provider

DVPN/DVPO