

# SSAB NEWSLETTER



ISSUE 39 | MAY 2022

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### Connect with Us:



[Website](#)



[Twitter](#)



[YouTube](#)

## World Elder Abuse Awareness Day 2022

**Wear purple and donate to Age UK Solihull for World Elder Abuse Awareness Day (WEAAD) on Wednesday 15 June.**

Age UK Solihull has teamed up with Solihull Safeguarding Adults Board Business Team once again for this year's campaign, which encourages organisations involved in the care sector and the wider public to pledge to help stamp out abuse in older people.

It is understood that more than a million older people experience abuse or neglect in the UK every year. On WEAAD day, we aim to raise money to help continue our work with older people, and in particular to be the voice for those who are victims of abuse. We ask our supporters to **wear purple** – as a symbol colour for dignity – or organise **purple themed events** (within social distancing guidelines) and donate to Age UK Solihull.

Instances of abuse during lockdown have increased. Those who are particularly vulnerable may accept help from those who seek to exploit them, as they will be at risk without the safeguards offered by regular day-to-day contact with the outside world. Examples of abuse include:-

- Those living with an abusive partner or family member may now face an escalation in abuse due to the added tensions and frustration caused by the whole family having to stay indoors
- Scams offering help and advice on COVID-19 or with financial assistance.
- Fraud - last year there were reports of a 400 per cent increase in fraud reporting
  - Bogus healthcare workers claiming to be offering 'home testing' for the virus
  - online sales of sanitation equipment that is never delivered
  - links to a fake daily newsletter for COVID-19 updates
  - fake insurance schemes and trading advice
  - fake government emails offering tax refunds.

Upload photos of you or your group/family wearing purple to Twitter using the hashtag **#WEAAD2022**.

[Donate to Age UK Solihull to help us help vulnerable older people in Solihull](#)

[Download the poster from Age UK Solihull](#)



**Wednesday 15 June 2022**

**Support the day by wearing purple**

**And donate just £1 to Age UK Solihull**

**Why purple?**  
A colour recognised for dignity, respect and royalty. The same way we should treat our elders.  
Show the world you care about ending adult abuse, neglect and exploitation

Sometimes the only things visible are tears...

Solihull Safeguarding Adults Board  
www.ssab.org.uk

Solihull ageUK  
www.ageuksolihull.org.uk

@SolihullSAB Age UK Solihull, The Core, Central Library Building, Homer Road, Solihull, B91 3RG  
@AgeUKSolihull For more information, please call 0121 709 7590  
Age UK Solihull Charity Number: 105987

# What is it Like to Be a Carer? Carers Trust Solihull

The Carers Trust have produced a video to promote awareness of what it is like to be a carer. It has powerful personal reflections which really highlight the impact on individuals of their caring roles, reminding us how important it is that we think about carers and their needs when we are working with individuals and families.

Find it here: [What is it like to be a carer?](#)



## New SAB Resources

SSAB have launched some new posters raising awareness of safeguarding adults to be shared and displayed where the public and professionals will see them.

[Find them on our website](#)



We have also launched two new information briefings:

**A Guide to Staying Safe Online** - The resources and tips in this guide are intended to help everyone use the internet safely, responsibly, and positively. [The guide can be found here](#)

**Managing racial abuse towards staff from people who lack capacity** - Employers are required, under the Equality Act 2010, to protect their staff from discrimination relating to race, gender, religion and other protected characteristics. This can be a challenge when those adults being abusive have some impairment to their mental capacity, e.g. people living with dementia, acute or long-term mental health conditions, or learning disabilities. This briefing offers some suggestions on supporting staff and why this is important. [The briefing can be found here](#)

## Exploitation Procedures Staff Survey

As Solihull All Age Multi-Agency Exploitation Reduction Safeguarding Procedures have been in place for a year, the Exploitation Reduction Delivery Group would like to review whether practitioners are aware of the procedures, are using them, and whether they are useful to practitioners supporting people being exploited.



Please can you assist in completing and/or disseminating the survey to your service area and teams for completion. Your views are key to influencing any changes that need to be made and if you have any additional comments or thoughts on the procedures that you are not able to respond to within the survey, please feel free to email Rachael Eaves directly:

[Rachael.eaves@solihull.gov.uk](mailto:Rachael.eaves@solihull.gov.uk)

[Please use this link to access the survey](#)

# Exploitation Public Awareness Raising

In Solihull, we know that those whose work brings them into contact with the public play a positive role in preventing exploitation and human trafficking, which puts children and adults and communities at risk.

You are a crucial part of the fight against these issues by providing opportunities to raise the public's awareness of exploitation and ensuring they know where to go for help and support. By working together, we can all play a positive role in protecting children and adults.

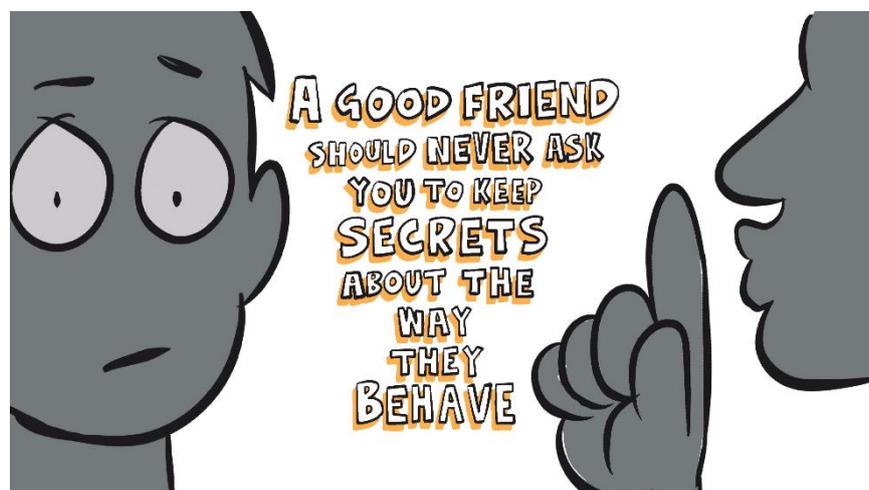
You may be aware of previous information we launched to raise awareness in local business settings, for staff and volunteers. We are now launching more materials including a series of posters which can be displayed in publicly accessible areas of local businesses, services and community support organisations, to raise awareness amongst the public of what exploitation is and what to do if they have concerns that someone may be being exploited. The posters include information on what people might see if someone is being exploited and details of a local phone line where concerns can be reported.

The posters also include a QR code, which, if scanned with a smartphone camera, will take people to a webpage on the joint Solihull Safeguarding Adults Board and Local Safeguarding Children Partnership website with further information and resources about exploitation. This provides an opportunity for the public to learn about exploitation and how they can help in safeguarding children and adults. Resources have been tailored for parents, carers, children, young people and adults.

The webpage address is <https://www.safeguardingsolihull.org.uk/exploitation-communications/> and information for staff, and members of the public can all be located here.

The resources are available digitally on the webpage, but if you would like hard copies of posters to display in publicly accessible areas of your organisation, please email [ssab@solihull.gov.uk](mailto:ssab@solihull.gov.uk) with the subject heading "Posters" and this can be arranged.

Everyone has a role to play in keeping their community safe and exploitation can happen to anyone, regardless of gender, age, race, ability, or culture. We really do need everyone's help.





## 2022 NSAB Excellence Award Nominations - 'We See You - We Hear You'

This is a National Safeguarding Adults Board Safeguarding Adults Excellence Award Nomination Form for you to nominate and recognise the hard work and dedication of any professional and/or team across England who have gone over and above this year, who continue to provide an outstanding commitment and effort to safeguard adults and their families.

Do you know a professional and/or team who are:

- Inspirational?
- Go above and beyond?
- Share their skills and expertise?
- Overcome barriers to make a real difference?
- Work in partnership with others?

**\*\*\*You may make more than 1 nomination\*\*\* Deadline for Nominations is the 17th October 2022.**

**This is the 2nd Year Hosting our National Safeguarding Champions Awards and we are looking for your nominations in the following 8 categories:**

1. Empowerment Champion - someone/team who has demonstrated empowering individuals
2. Prevention Champion - someone/team who has demonstrated and acted to prevent abuse or neglect
3. Proportionality Champion - someone/team who has demonstrated being balanced in their approach to ensure the least intrusive response
4. Partnership Champion - someone/team who has demonstrated working in partnership
5. Accountability Champion - someone/team who has demonstrated keeping others accountable, including themselves
6. Protection Champion - someone/team who has demonstrated protecting adults at risk
7. Lifetime Award - includes any one who has demonstrated more than 20 years of experience in safeguarding adults
8. Innovation - includes all areas of where someone/team has been creative and set new ways of working with adults at risk

**What happens with the Nominations?** All Nominations will be considered in their own merit, a decision awarded and

acknowledgements made in our National Safeguarding Adults Week, November 2022. Your Local SAB may consider an additional acknowledgement to celebrate the nominees and winners. The winners of the National Award may be recognised in a press release, photo opportunities and signed certificate from the National SA Boards showcasing the, 'We See You - We Hear You,' campaign.

**Note:** Although Bexley SAB - [bsab@bexley.gov.uk](mailto:bsab@bexley.gov.uk) is collecting the information, all nominee information will be kept secure and only shared as appropriate. By submitting your nomination(s) you agree to information being shared for this purpose. Information will not be kept longer than required. Thank you.

# NATIONAL NEWS

The government are consulting on the proposed changes to the Mental Capacity Act 2005 (MCA) Code of Practice, which includes guidance on the new Liberty Protection Safeguards (LPS) system. This consultation is also seeking views on the LPS regulations, which will underpin the new system. This is a joint consultation published by the Department of Health and Social Care (DHSC) and the Ministry of Justice (MoJ). The LPS will apply to people over the age of 16, and the Department for Education (DfE) has been involved in the development of this new system.

The government is consulting on a number of documents:

- MCA Code of Practice
- LPS regulations
- LPS implementation products



[More information and access to the documents can be found here](#)

**If you or your organisation wishes to contribute to the consultation, please note that consultation closes at 11.45pm on 7<sup>th</sup> July 2022.**

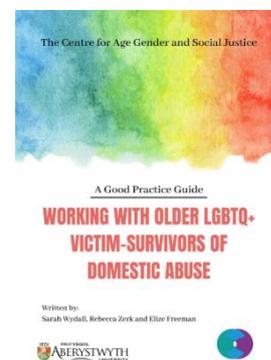
## EQUALITY, DIVERSITY & INCLUSION

### LGBTQ+ Victims of Domestic Abuse

Domestic Abuse is often hidden and for an older person experiencing domestic abuse, it is often missed. For an older person who is LGBTQ+ domestic abuse can be invisible.

This short video [Hidden Voices – Practitioner Film](#) includes interviews with practitioners working for a number of different organisations, offering their experience and advice on how to work with victims of domestic abuse from the LGBTQ+ community, and the particular challenges victims face in accessing support.

Dewis Choice, a Welsh Initiative based at the Centre for Age, Gender and Social Justice at Aberystwyth University have launched a good practice guide to working with older LGBTQ+ victim-survivors of domestic abuse, [find it by clicking here](#).



### Domestic Abuse and the Co-existence of Dementia

Dewis Choice have launched a toolkit which aims to address gaps in knowledge on the co-existence of domestic abuse and dementia. It offers practical advice to professionals and includes a safety planning tool.

[Click here to read](#)



# TRAINING

## SSAB Training Programme 22-23 – We Want to Hear from You

We are currently developing our training offer for 2022-23 and would welcome suggestions from you. If you have any ideas on new training opportunities, or if there's something we've offered before that you think we should run again let us know by emailing us at [ssab@solihull.gov.uk](mailto:ssab@solihull.gov.uk)



## Hoarding Awareness Week – Free Webinars

As part of National Hoarding Awareness Week (16<sup>th</sup> - 22<sup>nd</sup> May 2022), Clouds End are hosting FREE webinars every day!



Click the title of each session to find out more and book your place via Eventbrite or email [help@cloudsend.org.uk](mailto:help@cloudsend.org.uk)

Monday 16 <sup>th</sup> May	4:00pm – 5:00pm	<a href="#">Understanding the link between Trauma and Hoarding</a>
Tuesday 17 <sup>th</sup> May	4:00pm – 5:00pm	<a href="#">Adult Self Neglect &amp; Hoarding and the impact on children and families</a>
Wednesday 18 <sup>th</sup> May	4:00pm – 5:00pm	<a href="#">The Psychology of Hoarding</a>
Thursday 19 <sup>th</sup> May	4:00pm – 5:00pm	<a href="#">Challenging Conversations - Why listening is the best way to get your point</a>
Friday 20 <sup>th</sup> May	4:00pm – 5:00pm	<a href="#">Hoarding Awareness Week - Let's Talk about Hoarding!! – open forum</a>

## Developing a Multi-Agency Understanding of the Role of 'Health' in Tackling Exploitation – Webinar

This webinar was recently delivered as part of a series of Exploitation webinars from SSAB, LSCP, and SMBC.

The aim of this webinar was to develop a shared understanding of exploitation risks amongst adults and children, and to acknowledge the important role 'health professionals' play in the process of identification, assessment and offer of ongoing support to victims as part of the multi-agency response to dealing with exploitation.

[Click here to watch](#). Find links in the description to access the presentation and resources.

[Find all of our webinar recordings on our YouTube channel](#)



## E-learning Update

In our last newsletter we told you about our plans to refresh our Safeguarding Awareness E-learning offer. We have been working really hard behind the scenes on this and we are pleased to say we are almost ready to publish it to our website. We will be emailing everyone very soon to confirm the launch. Thank you for being patient with us on this.



## Domestic Homicide Review Learning Briefings

Safer Solihull Partnership have a statutory duty to undertake a review, where the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by a relative, household member or someone he or she has been in an intimate relationship with. These are called Domestic Homicide Reviews.



Safer Solihull will develop Learning Briefings from the findings of its reviews, and these will be published on the Safeguarding Adult Board website [here](#). You will find their first briefing for DHR 5 by [clicking this link](#) and we would encourage you to read this and share with your colleagues.

## MAKING SAFEGUARDING PERSONAL

### Self-Neglect Best Practice Guidance

The West Midlands Adult Self Neglect Best Practice Guidance has been reviewed and updated. It outlines guidance for working with self-neglect in relation to adults with care and support needs and should be read in conjunction with the West Midlands Adult Safeguarding policy and procedures.



WEST MIDLANDS  
**REGIONAL ADULT  
SAFEGUARDING  
LEADS**

DEVELOPING POLICIES AND  
PRACTICE ACROSS THE REGION

Find it on the [West Midlands Regional Adult Safeguarding Information Hub](#)

# NATIONAL POLICIES, PROCEDURES & GUIDANCE

## [Safe care at home review](#)

The government has launched a review into whether people receiving care at home have adequate protections from abuse by those providing it.



The probe is in response to concerns raised by disabled and deaf people's organisations that existing safeguards are not adequate, where the carer fell outside the definition of domestic abuse provided by the Domestic Abuse Act 2021. The review, which will be carried out by the Home Office and the Department of Health and Social Care and completed before the end of the year, will examine the scope and accessibility of existing protections and the availability and accessibility of support for victims.

Protections under review include the safeguarding provisions of the Care Act 2014, notably section 42. It will also cover the offences of ill-treatment or wilful neglect by care workers or providers, under sections 20 and 21 of the Criminal Justice and Courts Act 2015. Under the terms of reference, the review will cover all people receiving care at home, including in supported living or other housing with care arrangements, in England. It will not cover care homes because of their greater levels of oversight and regulation by the Care Quality Commission.

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## [Integrated health and social care for people experiencing homelessness](#)

This guideline covers providing integrated health and social care services for people experiencing homelessness. It aims to improve access to and engagement with health and social care, and ensure care is coordinated across different services. It also gives advice on how commissioners, planners, providers and practitioners across disciplines and agencies can work together to support and improve outcomes for people experiencing homelessness.



**Centre for Homelessness Impact**

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## [Sexual Incidents in Adults Social Care; Evidence Review Briefing](#)

This briefing summarises the Sexual Incidents in Adults Social Care Evidence review commissioned by the Department of Health and Social Care (DHSC).



Findings include:

- 74% notifications to CQC came from a nursing or residential home
- women are 3 times more likely to be affected by sexual incidents than men
- nearly 60% incidents were alleged to be carried out by people who use services
- sexual incidents were nearly four times more likely to be carried out by men than women

# BOARD & SUB-COMMITTEE NEWS

## Safeguarding Adults Board Meeting

The Board's **priority for 2022-23** is:

**Board oversight of quality and risk, with due consideration given to the long-term impact of Covid-19, taking into account the learning to date.**

At the Board meeting on 3<sup>rd</sup> March 2022, which was a shorter meeting as we also held our development session, we received the quarterly information report which helps the Board to horizon scan for upcoming matters. We also received an annual update from CQC on their work over the last 12 months, and their new strategy including their smarter monitoring approach. We reviewed the quarterly performance dashboard and update report on the work of the subcommittees.

Next Board meeting is Thursday 9<sup>th</sup> June 2022

## Safeguarding Adults Review Sub-Committee

At our meeting on 5<sup>th</sup> May 2022, we discussed the new SCIE Quality Markers which should be used when undertaking SARs to ensure consistency and sufficient quality throughout the review process and in setting recommendations. We also received a verbal update on the early findings from the recent all age multi agency exploitation case file audit and we await the report following this audit. We gave consideration to a SAR from another area which has some local learning for us in Solihull which we will be working with the Learning and Improvement Subcommittee to share, and we discussed our SAR scoping process to ensure it is robust and gives sufficient consideration to the potential for other review processes and decision making panels to be involved where it is relevant to their remit.

Next meeting 9<sup>th</sup> August 2022.

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## Engagement & Prevention Sub-Committee

At our meeting on 5<sup>th</sup> April, the group received an update on the Victim Support Project, feedback was sought for the draft safeguarding posters and the new Board Priority and Actions for 2022/23 were discussed. The group also received information about Phase 4 of Exploitation awareness raising which is aimed at the public, a discussion and agreed actions for Engagement work commencing by SSAB and agreed actions to review the "Involvement and engagement approach and plan for safeguarding adults in Solihull" and the safeguarding information leaflets.

Next meeting is 26<sup>th</sup> July 2022

## Performance & Audit Sub-Committee

At our meeting on 21<sup>st</sup> April, the group reviewed the Performance Dashboard for the previous quarter, received information about the findings of WMAS audit and Multi-Agency All Age Exploitation Case File Audit and discussed the new Board Priority and Actions for 2022/23. The group agreed plans to undertake an audit of cases in regard to Making Safeguarding Personal and discussed the new regional audit tool being developed to help partner agencies audit their safeguarding arrangements.

Next meeting is 28<sup>th</sup> July 2022

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## Policies & Procedures Sub-Committee

At our meeting on 5<sup>th</sup> April 2022 we received updates on the development of guidance on choking, and when a fall is a safeguarding concern. We received a presentation from West Midlands Police on the Adult Missing Framework and agreed some actions to strengthen this locally. We agreed to some developments to a guide to coercive control and made a suggestion that training is commissioned on this topic. We also considered some guidance on domestic abuse and the co-existence of dementia and agreed to share it locally.

Next meeting is 5<sup>th</sup> July 2022

## Learning & Improvement Sub-Committee

At our meeting on 7<sup>th</sup> April, the group received information about a training offer on Violence against Women & Girls: Cause & Consequence of Women's Homelessness and discussed the development of tools and resources around self-neglect using a live poster. The new Board Priority and Actions for 2022/23 were discussed, the SAR Scoping template was discussed and amendments suggested, and the group agreed to request the P&A sub-committee to undertake some audit work to review staff competency regarding MCA, DoLs and Best Interests.

Next meeting is 14<sup>th</sup> July 2022



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**SSAB Independent Chair**



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### **West Midlands Adult Safeguarding Policy & Procedures**

Adult Safeguarding: Multi-Agency Policy and Procedures for the protection of adults with care and support needs in the West Midlands --- [Click here to view the Procedures](#)

#### **To Report Abuse**

Tel: **0121 704 8007** (Office Hours)  
Tel: **0121 605 6060** (Out of Hours)  
Tel: **101** – Police (Call **999** in an emergency)

#### **Safeguarding Referral Form**

**Public** - [Find the details on our website](#)  
**Professionals** - [Click here to make a referral to SMBC Adult Social Care](#)