

Awareness Level

For Whom

Staff and volunteers across the partnership who work with or have contact with adults, their families or carers and have a responsibility to contribute to recognise and report abuse and harm.

Health:

- Administrators for safeguarding teams, health students, phlebotomists, pharmacists, 111/999 communications centre staff, orthodontists, dentists, dental care professionals, audiologists, optometrists, nursing associates, clinical researchers, allied health professionals, ambulance staff, staff who work in virtual/online health settings who provide any health care online, registered nurses, medical staff and GP practice managers.

Social Care:

- day service staff – including drivers and escorts, Domiciliary Residential and Nursing care homes carers, Commissioners,

Front line 'Blue light' staff/volunteers:

- Police Response, Force Contact, and Special Constabulary, Fire Service operational and support staff with specialist roles.

Local Authority

- Elected Members, Health and Safety Officers, Trading standards, Licencing officers.

Housing

- Statutory, private and voluntary Housing Officers, Housing Associations

Voluntary and community sector

- Trustees

Criminal Justice

- Prison officer, Board Control officers, Probation officers

Minimum Requirements

Must include:

- Awareness of legislative framework
- what is abuse (types),
- where abuse can happen,
- who abuses
- Making Safeguarding Personal approach
- how to report concerns
- reference to West Midlands Policy and Procedure and
- reference to the organisations Safeguarding Adults Policy and Procedure.

Staff and volunteers must have completed Safeguarding Awareness before undertaking Level Two courses.