

CORONAVIRUS SCAM ALERT



There has been an increase in the number of COVID-19 related scams

Here are 7 of the most common scams currently being used:

- 1 Individuals going door-to-door selling face masks and attempting to enter people's homes
- 2 Individuals going door-to-door impersonating Red Cross or health workers, claiming to be carrying out mandatory testing for COVID-19 as an excuse to enter the home
- 3 Text messages or emails claiming to be from Police or government, stating you have been fined for leaving the house
- 4 Text messages or emails claiming to be from HMRC, offering tax rebates
- 5 Text messages or emails claiming to be from government, stating all residents will receive a payment, with a link to a fake gov.uk website asking people to enter personal details
- 6 Phone calls offering priority vaccinations
- 7 Fake 'missed parcel' notes asking recipients to call a premium rate phone number to arrange delivery

DOORSTEP CRIMINALS ARE TAKING ADVANTAGE OF THE PANDEMIC

TOP TIPS

- **YOUR DOORSTEP, YOUR DECISION**

If you feel pressured, ask the person to leave

- **FRIENDS AND FAMILY ARE BEST**

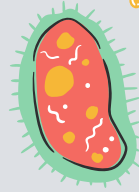
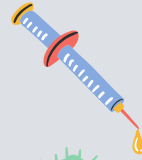
Support from trusted friends, family or neighbours is ideal. Be vigilant for strangers offering services at the door

- **NO SNAP DECISIONS**

Take time to talk to someone you trust before you make any decisions

- **DO THE CHECKS**

You can check ID badges and contact employers to check they are who they say they are. Call the organisation, but find the number yourself



BOGUS DOORSTEP CALLERS ARE OFFERING FAKE COVID-19 TESTING.

IF YOU THINK YOU HAVE THE VIRUS, CONTACT NHS 111 FOR MORE INFORMATION



THERE IS LOTS OF MISINFORMATION ONLINE AND ON SOCIAL MEDIA

BE SURE TO STAY UP TO DATE WITH THE LATEST INFORMATION

FIND IT ON THE OFFICIAL GOVERNMENT WEBSITE

www.gov.uk/coronavirus

REPORT TO:

- **CITIZENS ADVICE CONSUMER HELPLINE**

 0808 223 1133

- **ACTION FRAUD**

 0300 123 2040